



**Electronic Visit Verification
Information Bulletin**
Employees Who Use iPhone and iPad USERS ONLY
iOS (iPhone) Minimum Operating System Requirements
Starting 3/17/2021
for AuthentiCare iOS Smart Phone Application

The information below is from AuthentiCare, the EVV vendor that Imagine Enterprises uses. **This Information Bulletin is ONLY for Employees who use either an iPhone or iPad to record their clock in/clock out of shifts worked.**

Due to Apple regularly releasing software updates to address emerging security concerns and to provide new features, the next release, 3/17/21 of AuthentiCare Mobile Application v. 2.0.7 for iOS, will require the minimum iOS operating system version of 13.0 or higher to address a security compliance issue. There are some devices currently being used that will not support the minimum Operating System.

How do you determine what operating system your iPhone is currently using? Go to:

1. Settings
2. General
3. About
4. Software version

Summary:

All Apple iOS AuthentiCare Smart Phone Application users will need to upgrade their devices before 3/17/21 to enable continued use of AuthentiCare Smart Phone Application.

- Mobile Operating System Upgrade needed to prevent compliance and security issues.
- Phones from iPhone 6s and above can be upgraded to iOS 13.
- iPad Air 2, released in 2014 or newer can be upgraded to iOS 13.
- Updates are generally provided for all supported devices simultaneously.

iOS 13 and iPadOS are compatible with these devices:

iOS 13	iPadOS
iPhone 11, iPhone 11 Pro, and iPhone 11 Pro Max · iPhone XS and iPhone XS Max · iPhone XR · iPhone X · iPhone 8 and iPhone 8 Plus · iPhone 7 and iPhone 7 Plus · iPhone 6s and iPhone 6s Plus · iPhone SE · iPod touch (7th generation)	· 12.9-inch iPad Pro · 11-inch iPad Pro · 10.5-inch iPad Pro · 9.7-inch iPad Pro · iPad (7th generation), iPad (6th generation), and iPad (5th generation) · iPad mini (5th generation) · iPad mini 4 · iPad Air (3rd generation) · iPad Air 2

Go to the Imagine Enterprises website for updated information regarding EVV or for CDS general information:
imagineenterprises.org